

## WAUG Mini State Meeting Agenda

Wisconsin Avaya Users Group

## Wednesday April 18<sup>th</sup>, 2018 FOX VALLEY TECHNICAL CENTER Appleton Campus 1825 N. Bluemound Drive Appleton, WI 54914

START	END	DESCRIPTION
8:30 am	8:50 am	Registration Continental breakfast with fresh fruit
8:55 am	9:00 am	WAUG Welcome and business
9:00 am	10:00 am	What's New @ Avaya Mike Schwabe, <i>Avaya</i>
10:00 am	10:10 am	Break
10:10 am	11:10 am	An Introduction to Security Certificates David Lover, <i>Arrow SI/ConvergeOne</i>
11:10 am	11:20 am	Break
11:20 am	12:15 pm	Optimal UCC Performance Vital to Digital Transformation Success Kasey Fitzpatrick & Kerry Gregg, <i>IR Prognosis</i>
12:15 pm	1:00 pm	Lunch Provided by IR Prognosis and Arrow SI/Converge One
1:00 pm	2:00 pm	Round table discussion with presenters and attendees
2:00 pm	2:10 pm	Meeting wrap up