



WAUG Mini State Meeting Agenda

Wisconsin Avaya Users Group

Thursday October 4th, 2018
CARROLL UNIVERSITY
Center for Graduate Studies
2140 Davidson Road
Waukesha, WI 53186

START	END	DESCRIPTION
8:30 am	9:00 am	Registration Continental breakfast with fresh fruit <i>Provided by Amtelco</i>
9:00 am	9:05 am	WAUG Welcome and business
9:05 am	10:05 am	1Call Integrated Attendant Console, Secure Messaging Solution Bob Lancaster, Jeff Griedl, <i>Amtelco</i>
10:05 am	10:15 am	Break
10:15 am	11:15 am	Avaya Aura R8 and Avaya Agent for Desktop <i>Avaya</i>
11:15 am	11:25 am	Break
11:25 am	12:30 pm	Avaya Cloud and Managed Services Solution David Parry, <i>Avaya</i>
12:30 pm	1:15 pm	Lunch <i>Provided by Converge One</i>
1:15 pm	2:15 pm	Guaranteeing Your On-Premise to Cloud Transition Erik Carlsen, <i>ConvergeOne</i>
2:15 pm	2:30 pm	Meeting wrap up
2:30 pm	5:00 pm	Optional Avaya sponsored reception @ Taylor's Peoples Park 337 W. Main Street, Waukesha, WI 53186 Located approximately 10 minutes from the Graduate Center

Session Descriptions:

1Call: 1Call's award winning certified soft agent console solution, using the intelligent series software application, integrates with MiSecureMessages to provide a seamless secure messaging platform.

Avaya Aura R8: What's new with Avaya Aura Release 8 and - Avaya Agent for Desktop: How it is, and more importantly, how it isn't a replacement for One X Agent.

Avaya Cloud: A review of Avaya's Cloud Solutions (Public, Private and Hybrid) will be provided along with an overview of the Avaya Managed Services portfolio for cloud or on-premise solutions.

On Prem to Cloud Transition: The riskiest moment for every company today is the moment of transition to the Cloud. Planning, preparing, white boarding, etc. are all intended to reduce this risk, but even the best laid plans face obstacles. Attend this presentation to hear about how you can eliminate the risk and assure you Executive stakeholders a clear path to realizing their Cloud vision immediately. You will learn how to 1) build a business case behind all the Cloud Hype and how to make it work for you 2) Minimize company investment when moving to the cloud and 3) deliver a fail-proof executive presentation to your business leaders.