



# Wisconsin Avaya Users Group Fall Conference Agenda Heidel House Green Lake, WI

Sessions
Sandstone A
Sandstone C
Beyer's Cove

## Wednesday, October 04, 2017

3:00 pm - 6:00 pm	<b>Golf Outing - 9 Holes</b> <i>(Tuscumbia Country Club)</i>
6:00 pm - 8:00 pm	<b>Welcome &amp; Meet &amp; Greet Reception</b> <i>(Boat House)</i>

## Thursday, October 05, 2017

7:00 am - 8:30 am	Breakfast
7:45 am - 8:15 am	Registration & Welcome
8:30 am - 9:20 am	<b>Internet of Things: Enhancing the Connected Customer Experience</b> <i>(David Lover, Arrow SI)</i>
9:20 am - 9:45	<b>Break</b> <i>(Sandstone Foyer)</i>
9:45 am - 10:50 am	<b>Avaya Digital Transformation: The Future of the Customer Experience</b> <i>(Mike Schwabe, Avaya)</i>
10:50 am - 11:00 am	<b>Break</b>
11:00 am - 12:00 pm	<b>Take a SIP, not a Gulp: How to Approach SIP Enabling Your Enterprise</b> <i>(Mitch Loomans, ConvergeOne)</i>
12:00 pm - 1:00 pm	<b>Lunch Buffet</b> <i>(Daycholah)</i>
1:00 pm - 2:00 pm	<b>Avaya Aura Release 7 Case Study</b> <i>David Lover, Arrow SI &amp; WAUG Member Todd Cina, Madison Gas)</i>
2:00 pm - 2:10 pm	<b>Break</b>
2:10 pm - 3:10 pm	<b>Troubleshooting CM &amp; What is Business Advocate</b> <i>(Mary Ponto, Avaya Certified Trainer)</i>
3:10 pm - 4:00 pm	<b>Vendor Show - Opens at 1:00</b> <i>(Daycholah)</i>
5:00 pm - 6:00 pm	<b>Evening Cruise on the Escapade</b> <i>(Also includes Wine Tasting!)</i>
6:00 pm - 7:00 pm	<b>Dinner Banquet</b> <i>(Dartford A)</i>
7:00 pm - 8:00 pm	<b>Cocktail Reception</b> <i>(Dartford Foyer)</i>

**Friday, October 06, 2017**

7:30 am - 8:30 am	<b>Breakfast Buffet</b> <i>(Sandstone C)</i>
9:00 am - 10:00 am	<b>Round Table Discussion, Sharing Best Practices, Customer Sharing</b>
10:00 am - 10:15 am	<b>Morning Break</b> <i>(Sandstone C)</i>
10:15 am - 11:15 am	<b>Lucy in the “Cloud” with Diamonds: Developing a Strategy for Avaya Cloud</b> <i>(Mitch Loomans, ConvergeOne)</i>
11:15 am - 12:15 pm	<b>Avaya Professional Services: Taking You into the Future</b> <i>(Tonya Hines, Avaya)</i>
12:15 pm - 1:00 pm	<b>Box Lunches and Door Prizes!</b>